

Long Distance Calling

Responsible Officer: Vice President for Administration and Campus Operations

Sponsoring Department: Telecommunication Services

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Errors or changes to: aim@uta.edu

I. Long Distance Authorization Codes

- A. All telephones on campus are restricted from making long distance calling unless you have been approved for and issued a long distance authorization code number. For proper control and accounting, an authorization code must not be shared with another employee or used by anyone other than the person to whom it is issued. If your department deems it necessary for you to make long distance calls, a service request ticket will need to be submitted, on your behalf, by your department head. Please ask them to sign in to ithelp.uta.edu, then click on "Request Something" > "Telecom Request" and provide the needed information.
 1. Department name and account number to be charged.
 2. Name and extension number of the person utilizing the authorization code.
- B. Cards can be picked up at the Office and Classroom Building at the front desk of the Parking Department, 710 S. Davis St. Call extension 21414 for information or questions.
- C. If an authorization code card is lost or stolen, immediately contact Telecommunication Services so the code can be cancelled.
- D. To discontinue the use of an authorization code, a request ticket will need to be submitted. Please sign in to ithelp.uta.edu, then click on "Request Something" > "Telecom Request" and provide the needed information.
- E. Personal long distance telephone calls should not be charged to the institution and must be reimbursed by the employee if charged inadvertently. Reimbursement must be the cost of the call.

II. Long Distance Dialing Instructions

- A. Dial *16 from a push button phone.
- B. Enter your private authorization code.

- C. Dial 9,1, the area code and the number. NOTE: UTA switchboard operators have been instructed not to place long distance calls for individuals. All such calls must be dialed directly from your station.

III. **Record Keeping for Long Distance Calling**

Assignment of long distance authorization codes and long distance phone costs charged to University accounts requires that appropriate records be maintained. All department account managers and employees should be aware of the following:

- A. Department Account Managers have responsibility for reviewing the monthly listing of all long distance telephone calls and for signing the "Extension Detail Report", whether or not any personal calls have been made during the month covered by the long distance telephone call billing. Department Account managers also have responsibility for reviewing telephone billings and expense records
- B. Department Account managers must follow the institutional record retention schedule with respect to all official university records, including records of long distance telephone calls. University records must be maintained for the remainder of the current fiscal year plus three years.